



milestone

CENTERS FOR PEOPLE WITH DEVELOPMENTAL
& BEHAVIORAL HEALTH CHALLENGES

March 25, 2020

Dear Friends,

As we continue to navigate developments with the Coronavirus on a daily basis, I want to assure you that Milestone Centers' top priority remains the safety and well being of the people we support and our staff.

Our agency is following all guidelines from the Centers for Disease Control, the Pennsylvania Department of Health and other governing bodies. While health-related mandates have caused changes in the delivery of some of our services (such as the closure of day programs that serve adults with intellectual and developmental disabilities), Milestone is safely delivering services in a number of other areas:

- Behavioral Health outpatient therapy continues via the technology of telehealth. Our staff is able to conduct sessions via telephone and video conferencing.
- Our residential sites (both behavioral health and intellectual/developmental disabilities) remain open and operational, with staff exercising all precautions for safety.
- Behavioral Health Service Coordination is functioning remotely (via telehealth).
- Milestone's In-Home (Habilitation), Family Living and Host Home programs remain open and functional.

Milestone Centers appreciates your patience and support as we, along with organizations everywhere, do our best to deliver quality services while emphasizing safety.

Sincerely,

Gary Bell
Executive Director

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